MISSISSIPPI DIVISION OF MEDICAID

Section: General Billing Information

1.7 DOM Prior Authorization

Contact Information for Issuance of Division of Medicaid Prior Authorizations

DOM SERVICE	Responsible Office Telephone Number FAX Number	Special Requirements	Paper Prior Authorization Form Number(s)	Mississippi Medicaid Administrative Code
Therapeutic and Evaluative Mental Health Services for Children	eQHealth Solutions 1-888-204-0502 1-888-204-0504 (FAX)			Title 23, Part 206
Dental Services Children • Preventive • Diagnostic • Restorative • Orthodontia Adults • Emergency pain relief • Palliative care	eQHealth Solutions 1-888-204-0502 1-888-204-0504 (FAX)			Title 23, Part 204
Air Ambulance Fixed Wing Transports	Medical Services 601-359-6150 601-359-5252 (FAX)	The prior authorization (PA) must be requested by telephone or fax; there is no electronic PA process.	Request for Urgent Air Ambulance Approval	Title 23, Part 201
Eyeglasses (Vision)	eQHealth Solutions 1-888-204-0502 1-888-204-0504 (FAX)			Title 23, Part 217

DOM SERVICE	Responsible Office Telephone Number FAX Number	Special Requirements	Paper Prior Authorization Form Number(s)	Mississippi Medicaid Administrative Code
Hearing Services	eQHealth Solutions 1-888-204-0502 1-888-204-0504 (FAX)	Limited to beneficiaries under 21 years of age		Title 23, Part 218
Mississippi Cool Kids (Expanded EPSDT Services)	eQHealth Solutions 1-888-204-5020 1-888-204-0504 (Fax)	Plans of Care must be signed by Physicians, Nurse Practitioners or Physician Assistants; they may not be signed by office staff or billing agency. Limited to beneficiaries < 21 years of age		Title 23, Part 223
Psychiatry services	eQHealth Solutions 1-888-204-0502 1-888-204-0504 (FAX)	Can be exceeded for beneficiaries under 21 with PA		Title 23, Part 206